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A big salute to the best service

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To: drcnmanjunath@gmail.com

Thu, Jul 2, 2020 at 12:00 AM

Hi Sir,

Firstly, my dad is doing good and recovering well after angioplasty. A big thanks to all the doctors and nurses for taking care of him.

Let me explain how fantastic was the service ! My dad was admitted of severe chest pain at emergency and they took X ray, ECG other preliminary tests within 1 hour to determine it was heart attack. As a science student, I understand timing is very important in heart issues. U guys won my heart because everything was done in minutes and my dad was in ICU.

After 1.5 or 2 hours in ICU he was stable and pain was under control. Later after a day angiogram and angioplasty was done and we returned home safely.

Let me explain what are the wonderful experiences we had.

1. Till we hit cathlab for angioplasty we paid only 500 admission charges. I guess all those injection and ICU and medication charges would have been more than 10 or 20k by that time. You people did not collect anything till we hit cathlab. Here comes your treatment first payment next policy. (This is really amazing)

2. Before going to cathlab, asked to pay 15k advance (my BPL number was taken and corporate insurance was not approved by this time).

After angiogram, told 2 blood veins were blocked and total procedure cost would be upto 1.5L, I told insurance is there and asked the doctor Yeriswamy to continue the treatment. No hospital or doctor in Bangalore will conduct treatment without half or 3/4 payment or without approval from insurance company.

But you guys did it ! No approval from insurance and only 15k I paid and within 2 hours treatment was done and angioplasty was completed and two stents were inserted.

After the treatment and shifted to ward, I got the approval from insurance.

3. It was wonderful experience and service was better than any premium Pvt hospitals.

The people in ICU ,the doctors and nurses are very co operative. A big salute to every one. I may need more pages to explain detail but overall 100 percentage happy with the services.

Last but not least - The people in Jayadeva are not lesser than any soldiers who are fighting for us in border. They fight with enemies.. you guys fight for being number 1. You guys deserve more !

All these words came from bottom of my heart. I hope I would be able to do something for this hospital in future.

Patient name : ನಾರಾಯಣಸ್ವಾಮಿ H C

patient I'd : 202005300126

Regards,
Shivarajkumar H N