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## SINCERE THANKS TO YOUR GREAT INSTITUTION

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Sun, Dec 16, 2012 at 10:34 PM

To: info@jayadevacardiology.com, director@jayadevacardiology.com

Cc: drcnmanjunath@gmail.com

Dear Sir,

I wish to place on record my sincere thanks and appreciation for the treatment provided to my brother-in-law in your esteemed hospital.

My brother-in-law, Shri. D.S. Rajagopal had a massive heart attack in his native place at Chintamani which is about 80 kms from Bangalore and was advised to immediately rush to Sri Jayadeva Institute of Cardiology Hospital from the local doctors after having an ECG.

Upon his arrival at the hospital on 8.12.2012 at 11.30 pm night, he was immediately taken to the Emergency OPD section. He was attended by the night duty doctors, a nurse and support staff very courteously and promptly. An ECG was taken even before the registration process at the hospital had to be completed by me. When I completed the registration process and returned, he was being checked by the Duty Doctor and was advised to be shifted to the ICCU and even before we could realise his health condition, he was on his way to ICCU on the stretcher, all in flat 10 minutes. He was administered emergency medicines in the ICCU and was comforted. The care shown by the doctors and support staff was **EXTRA-ORDINARY** and **EXEMPLARY** in nature and needs to be appreciated.

We were advised that he will be on a 48 hour observation in the ICU and an angiogram was taken on 10.12.2012 which revealed a total occlusion in RCA in his heart and has to be on medication to dissolve the blood clot. Here also, we saw some extra-ordinary prompt service of having administered the medicine even before we reached the ICCU from the Cath Lab. He was again checked for the blockage on 12.12.2012 and had to undergo PTCA with eluting stent implantation. We were promptly advised by Dr. Subramanyam and Dr. Shivaswamy regarding the details and the procedure was conducted in a clock-time precision. Dr. Subramanyam took extra care to re-verify the stenting and only then he was shifted to ICCU after a perfect PTCA procedure. The doctors were very cordial and shared even the minute details with us.

He was discharged on 15.12.2012 and I have to place on record my sincere thanks to the Medical Superintendent Dr. A. M. Jagadish for the courtesies extended to us in providing some financial relief as my brother-in-law Shri. Rajagopal [Registration No. 201212080340] had meager income sources and no financial support from his only daughter.

We also extend our sincere gratitude to all the support staff, nursing staff and the team of doctors Dr. Subramanyam, Dr. N.G. Shivaswamy, Dr. Jain headed by Dr.Rangaraj Ramalingam and also the night the duty doctor who attended [name not known and could not meet personally].

My sincere thanks and gratitude to your esteemed hospital Sri Jayadeva Institute of Cardiovascular Sciences and Research in providing the best health care services to one and all irrespective of caste, creed or religion.

Regards,

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